


Carmarthenshire Public Services Board (PSB) Well-being Plan 2018-2023 First Annual Report

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Foreword

I am delighted to present the first annual report of the Carmarthenshire PSB following the publication of our Well-being Plan on 4th May 2018.

The Carmarthenshire PSB was formed in May 2016, bringing together senior representatives from a number of organisations providing public services to our residents. Our vision is to improve the economic, social, environmental and cultural well-being of the county's residents by working collaboratively to add value to each other's services and also to develop innovative approaches to meet the needs of our communities.

We have been working together over the last year to ensure we have the right structure in place and the right partners involved to deliver our Well-being Plan. Our new Delivery Groups have identified key actions to focus the collaborative work to be progressed, looking at how we can do things differently together, and this will involve building on engagement with local communities.

As PSB partners we are all committed to fulfilling our responsibilities to improving the social, economic, cultural and environmental well-being of the people of Carmarthenshire whilst fully respecting the diverse nature of our bilingual communities. Promoting and developing the use of the Welsh language is central to our way of working and we will ensure that all of our activities contribute towards increasing the number of Welsh speakers in Carmarthenshire further and achieving the Welsh Government target of one million Welsh speakers in Wales by 2050.

I am excited about what we are starting to achieve and know that all PSB partners remain committed to working collaboratively to make a real difference to the lives of our residents.

Barry Liles,
Chairman of PSB & Pro Vice-Chancellor (Skills & Lifelong Learning), University of Wales Trinity Saint David





PSB Well-being Plan

The Plan outlines how the PSB partners will work together to address some of the key issues affecting the well-being of the citizens and communities of the County.

These partners are:



The Plan focuses on the delivery of four well-being objectives, identified following extensive engagement with frontline staff, residents and other key stakeholders:



Healthy Habits - People have a good quality of life and make healthy choices about their lives and environment.



Early Intervention - To make sure that people have the right help at the right time; as and when they need it.



Strong Connections - Strongly connected people, places and organisations that are able to adapt to change.



Prosperous People and Places - To maximise opportunities for people and places in both urban and rural parts of our county.

PSB Structure

The PSB agreed its new structure in March 2018 to ensure the effective delivery of its Plan.

This consisted of the establishment of a series of Delivery Groups in order to make progress against the short-term actions within the PSB’s well-being objectives. An Expert Lead, Vice Chair and Lead Officer was identified for each of the main Delivery Groups - Healthy Environment (Environmental Risk Assessment), Early Intervention and Prevention (Changing the Model of Delivery), Strong Connections (Innovative Community Assets) and Prosperous People and Places (Education and Employment/Procurement Procedures).

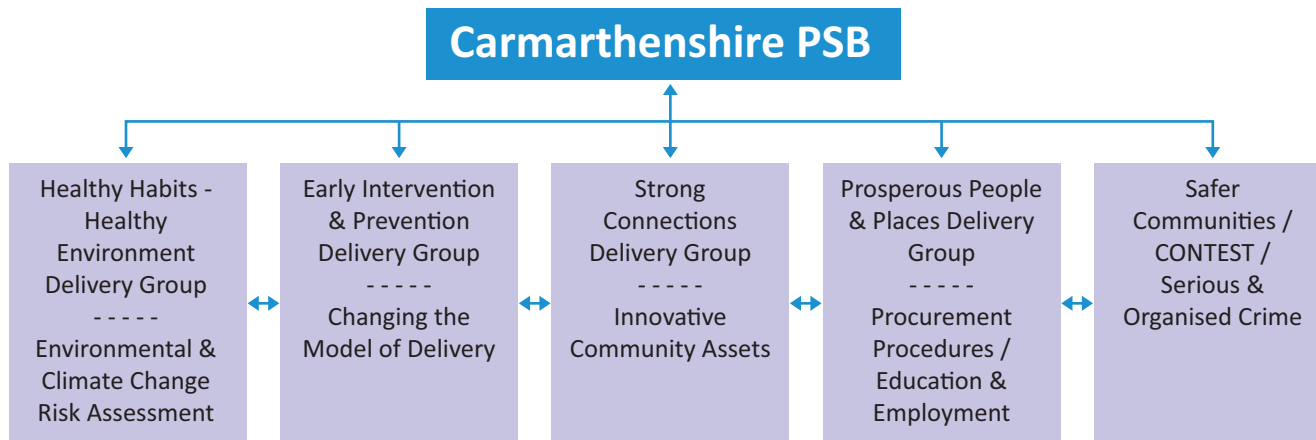
The PSB structure will be regularly reviewed to ensure that it best supports the work of the Board, including

the delivery of progress against the Well-being Plan. In June 2018, engagement work was undertaken with the identified members of the Delivery Groups to ensure a common understanding of the PSB’s Plan and approach to its implementation. All were able to contribute to the development of the groups’ project plans to identify how the groups would deliver the actions required.

The Delivery Groups first met during July-September 2018 and have spent time building relationships between partners, understanding their role and remit, agreeing priority areas and developing a project plan to deliver against the Well-being Plan. These Delivery

Groups are administered by the Council’s PSB Support Team and the team also acts as a conduit between the Delivery Groups in order to identify areas of possible collaboration and avoid duplication. Information about the work of these Delivery Groups is included later in this report.

The PSB requested a review of the statutory Community Safety Partnership which reports to the PSB, to ensure that it continued to be fit for purpose and assist with the delivery of the Well-being Plan and partner priorities as appropriate. Workshop sessions were held in September 2018 to review the role of the ‘Fair and Safe Communities’ group - now renamed ‘Safer Communities Partnership’ - what its priorities should be, the structure needed to deliver those priorities and who needed to be involved. It was an opportunity to consider best use of partner resources, consider reducing the number of meetings people have to attend and to improve information sharing and awareness amongst partners about the key issues and actions to be taken forward. Information about the work of this Partnership is included later in this report.





Regional Working

There have been significant developments in working regionally during the last year. This has been in three distinct areas:

- 1 - between PSB lead officers from Carmarthenshire, Ceredigion and Pembrokeshire,
- 2 - with the three PSBs and West Wales Regional Partnership Board,
- 3 - a joint Regional meeting of Carmarthenshire, Ceredigion, Pembrokeshire and Powys PSBs in June 2018.

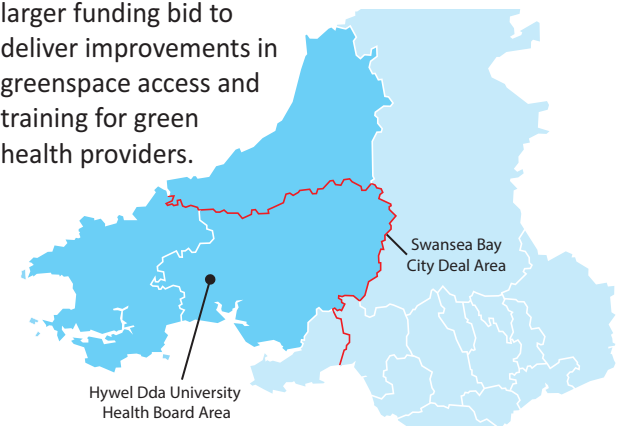
PSB lead officers

The close working with the PSB leads for Ceredigion and Pembrokeshire seen during the development of the Well-being Assessment and Well-being Plan has continued. Regular meetings are held between the officers and the main areas of work during the last year have been:

- the completion of a specification for an innovative regional Digital Information System. This is an online platform to help with future well-being assessments, assessing performance, reporting arrangements and engagement opportunities. It will provide a responsive and efficient means of monitoring and assessing data, reducing duplication of effort. The data collection and analysis of that data would be improved, external data would be added as it was updated and all data sources would be housed together.

This work was jointly commissioned by the three PSBs using regional funding from Welsh Government.

- A successful bid for Welsh Government 'Enabling Natural Resources and Well-being' funding for a pilot project in 2019/20 - 'Green Health and Access West Wales'. The £40,000 project aims to improve health and well-being by being active outdoors and engaging with nature. It brings together partners across the three counties and will investigate current greenspace provision for local communities, support providers of green health initiatives to promote best practice and work directly with the health sector, raise the profile of social prescribing to 'nature-based health care' and build strong partnerships between the healthcare and environmental sectors. This will be achieved by mapping greenspace against community needs, undertaking a skills and training audit and forming a network of green health practitioners, health sector referral organisations and relevant public bodies. It is hoped that the pilot project will be used to develop a larger funding bid to deliver improvements in greenspace access and training for green health providers.



Links with the West Wales Regional Partnership Board (RPB)

- Regular meetings are taking place between the PSB leads for Carmarthenshire, Ceredigion and Pembrokeshire with the Head of Regional Collaboration, the officer lead for the West Wales Regional Partnership Board to consider collaborative working and ensuring the Boards' work is complementary. Clear overlaps and links have been identified between the priorities of the PSBs and the RPB especially in relation to addressing population health. Discussions are taking place to rationalise delivery arrangements, in particular to collaboratively progress specific projects which are to receive Welsh Government Transformation Fund money and which support PSB objectives. Specific areas of integrated working identified which will be progressed in 2019 include:

- 1 - the establishment of citizen engagement arrangements at regional and locality level
- 2 - consideration of the development of the PSB's shared Digital Information System to potentially facilitate the sharing of client records, population and service data and qualitative intelligence from continuous engagement. A joint funding arrangement utilising the Welsh Government regional PSB funding and the Welsh Government's Transformation Fund, accessed by the RPB, is being considered.

- The PSB decided at its March 2019 meeting to invite the RPB to attend the PSB and to include the RPB as a standing agenda item.

Regional PSB

The inaugural meeting of a regional PSB was held on 25th June 2018, hosted by Pembrokeshire PSB, and was attended by representatives from Carmarthenshire, Ceredigion, Pembrokeshire and Powys PSBs. A number of presentations were given to update on current key matters including Adverse Childhood Experiences, the regional Violence Against Women, Domestic Abuse and Sexual Violence Strategy, the Health Board's 'Transforming Clinical Services' proposal and the proposed Digital Information System. The meeting also gave opportunities to network. Carmarthenshire PSB is to host the next regional PSB meeting on 7th June 2019 and joint discussions are underway to assist with the planning of the event. It has been agreed that both West Wales Regional Partnership Board and Powys Regional Partnership Board members will also be invited to attend the meeting.

City Deal

The PSB has been kept apprised of progress made and partners are engaging as and when necessary in different projects as appropriate.



Five Ways of Working

The PSB has embedded the five ways of working into its planning and working arrangements.

Long term



The importance of balancing short-term needs with the need to safeguard the ability to also meet long-term needs.

Prevention



How acting to prevent problems occurring or getting worse may help public bodies meet their objectives.

Integration



Considering how the public body's well-being objectives may impact upon each of the well-being goals, on their objectives, or on the objectives of other public bodies.

Collaboration



Acting in collaboration with any other person (or different parts of the body itself) that could help the body to meet its well-being objectives.

Involvement



The importance of involving people with an interest in achieving the well-being goals, and ensuring that those people reflect the diversity of the area which the body serves.

A revised cover sheet has been developed for reports to the PSB. This template now incorporates sections for report authors to confirm how the subject matter / proposal takes account of the Five Ways of Working and any action to be taken to address any negative impacts identified or to promote any positive impacts. As part of the development of their project plans, the Delivery Groups are considering the Five Ways of Working in all that they do, embedding them in the actions contained within their plans. This is evident in the Plans and the progress reports provided on a regular basis to the PSB as reported later in this Annual Report. Some examples are outlined below:

A long term approach is being taken to changing the behaviour and culture of organisations and the community. This is evident in the climate change work and Early Intervention and Prevention Delivery Group's initiatives. Longer term ambitions have been identified for each of the Well-being Objectives:



- **Healthy Habits** - Carmarthenshire's citizens are actively engaged in their own health and, with higher nature connectedness, have increased well-being, lower stress levels and have more environmentally sustainable attitudes and behaviours.



- **Early Intervention** - Enhanced collaboration of services will ensure that people have the right help at the right time, as and when they need it. This may see innovative county-wide and local responses such as mobile or co-location of services.



- **Strong Connections** - We will celebrate a Carmarthenshire, with all its diversity, by promoting togetherness, cohesion and tolerance.



- **Prosperous People and Places** - The people of Carmarthenshire will be economically prosperous and thriving wherever they live in the county.

Actions planned by the Delivery Groups can be seen to be aspiring towards these longer-term ambitions.



Prevention

Over the past 18 months, Carmarthenshire PSB, along with the PSBs in Ceredigion and Pembrokeshire, have been engaged in the development of the Hywel Dda University Health Board's 'Healthier Mid and West Wales Strategy' and accompanying Health and Well-being Framework. Through this engagement, PSB partners have signalled their commitment to take a preventative approach in all that they do. Within Carmarthenshire, prevention is an underpinning theme for all delivery groups but is particularly evident in the work of the Safer Communities Partnership in the prevention of crime and in the Early Intervention and Prevention Delivery Group's work on the First 1,000 days and on enhancing the health and well-being of our communities.



Integration

This is demonstrated in the work outlined previously to identify collaborative opportunities between the PSB and RPB in relation to shared priorities. Many of these opportunities relate to the RPB's priority - Connected People, Kind Communities and actions identified in the Early Intervention and Prevention Delivery Group's action plan. Relevant actions include work relating to existing initiatives such as the community connector role, 'Carmarthenshire is Kind' and embedding Dewis, the website with information about well-being in Wales, local organisations and services.

As the work of the Delivery Groups progresses, every effort will be made to ensure links into organisational Well-being Objectives as appropriate. The work of the Early Intervention and Prevention Delivery Group on a place-based approach to well-being is bringing together a range of new and existing interventions to take a cohesive and co-ordinated approach by partners within a target area in Llanelli.



Collaboration

There are many examples of this seen in the progress reports from the Delivery Groups outlined below with regional working the norm for the Healthy Environment group, partnership approaches being progressed such as in 'Making Every Contact Count' and the use of multi-agency training for a variety of topics.

Work has also been undertaken during the year to further develop collaboration with the seven Carmarthenshire Town and Community Councils subject to the Well-being of Future Generations Act. The PSB Support Team have worked with the Clerks and Development Officers of those councils (Llanelli Town; Llanelli Rural; Pembrey and Burry Port; Llanedi; Llannon; Cwmamman; and Carmarthen) to develop a reporting template which each of the councils will present to the PSB for the first time in July 2019 as part of the Act's requirements. Discussions to date have led to greater collaboration in locally led projects and initiatives and it is hoped this will further develop as these links further embed.



Involvement

Involving local communities is very much at the heart of much of the work by the Delivery Groups. This is seen in the Healthy Environment group's survey work relating to the Severe Weather Assessment to gauge the public's views about future priorities and to collate their local experiences of severe weather. It is also evident particularly in the Early Intervention and Prevention group's planned place-based approach to well-being in an area in Llanelli. Local communities will be involved in the work which seeks to embed a behaviour change approach directly co-producing opportunities and infrastructure with them. Local communities will be encouraged to co-construct the service experience to suit their needs.

It is recognised that more needs to be done to further develop approaches to involvement and engagement and the PSB is working with the RPB and Ceredigion and Pembrokeshire PSBs to look at developing a public sector approach to citizen engagement.



Report of Steps Taken & Progress Made

The PSB tasked its delivery groups to progress a number of initiatives, following discussion or presentations at its meetings. Examples of such initiatives have included:

The Early Intervention and Prevention Delivery Group is progressing work on the **First 1,000 Days Collaborative** alongside the Welsh Government **Early Years Integration Pathfinder** project, the **'Making Every Contact Count'** pilot project which uses the daily interactions front line staff have with the public to promote a range of messages from partners to support positive changes to well-being, a multi-agency application to the **Healthy and Active Fund** which has progressed to the second stage and the Dyfed Powys Police **Early Action Together** project on 'Adverse Childhood Experiences' to transform the way agencies deal with vulnerability using a multi-agency ACE informed approach.

The Strong Connections Delivery Group - Following an update to the PSB meeting in May 2018 on the new regional Mid and West Wales Regional Asset Collaboration group, the PSB assets workstream group was stood down and the delivery group is now progressing work on **community and partner assets** locally. This work has included the completion of an online meeting room finder that is available for use by local communities, further details below in the group's progress update.

The Prosperous People and Places Delivery Group is progressing the **Community Wealth Building** proposal, looking at ways in which community wealth can be harnessed to improve the local economy which also links to the work looking at developing new approaches to **local food procurement** for PSB partners, bringing together PSB members and procurement leads.

Progress achieved by the Delivery Groups on their project plans is further expanded upon below.



PSB Well-being Objective - Healthy Habits

'People have a good quality of life, and make healthy choices about their lives and environment.'

Short term action - Undertake a Climate Change and Environmental Risk Assessment for Carmarthenshire in order to develop clear and defined actions that can be taken by individuals, communities and organisations.

Steps to be taken that contribute to the Well-being Objective	Progress made
Carry out Climate Change and Environmental Risk Assessment	<p>The Delivery Group has focused on the climate change element of the objective this year because of the volume of work involved. Relevant information and previous research held by partners has been collated to feed into this work.</p> <p>A Regional Climate Change group was convened as the requirement to produce a Climate Change risk assessment is common to Carmarthenshire, Pembrokeshire and Ceredigion Public Services Boards (PSBs). Leads from the working groups for the three counties have met regularly over the last year to work collaboratively, share information and to progress this work in a co-ordinated way.</p> <p>Natural Resources Wales (NRW) have funded consultancy work to undertake a Severe Weather Assessment for the three counties pulling together information supplied by the working group members on severe weather events and communities at risk. The draft document will be published late April 2019 to include the latest NRW climate risk mapping. Engagement materials are being designed to enable the PSB to involve communities in contributing with local experiences of severe weather, future priorities and adaptation.</p>
Develop a Mechanism for Actioning Risk Assessment	This will be progressed following completion of the previous step.
Develop Programme of Work / Implementation Plan	This will be progressed following completion of the previous step.

Future areas of PSB work relating to this Delivery Group, following discussions at the PSB, include the Welsh Government plan 'Prosperity for All : A Low Carbon Wales' and Carmarthenshire County Council's decision on 20th February 2019 to support a motion relating to climate change. This motion included a declaration of a Climate Emergency, commitment to make the Council a net zero carbon local authority by 2030 and to work with the PSB to develop exciting opportunities to deliver carbon savings.



PSB Well-being Objective - Early Intervention and Prevention

‘To make sure that people have the right help at the right time; as and when they need it’

Short term action - Changing the Model of Delivery: The PSB will transform service delivery to enable individuals, families and communities to take early preventative measures for the benefit of their own well-being.

Steps to be taken that contribute to the Well-being Objective	Progress made
Develop a shared training and development framework for well-being	<p>Training and development opportunities across partner organisations that will add value to collaborative working have been scoped out and Dementia Friends, ‘Carmarthenshire is Kind’ and Trauma Informed Training identified as initial target areas. Links have been made to Police-led Adverse Childhood Experiences (ACEs) ‘Early Action Together’ Intervention Programme in place & partner spaces allocated to initial cohort of Carmarthenshire Trauma Informed Training sessions which started in April 2019.</p> <p>The ACEs Support Hub has been contacted regarding ‘train the trainer’ Trauma Informed training sessions to be held. Staff to be identified across partners to undertake the training and then cascade throughout tiers of the workforce across the partners.</p> <p>Links have been made with the Regional Partnership Board’s Transformation Programme to explore areas for collaboration.</p>
Develop a County wide programme of Community Resilience	<p>A mapping exercise of community development type roles will identify the current capacity and where we can reduce duplication & maximise efficiency.</p> <p>A collaborative approach has continued in the development of a pilot project, ‘Making Every Contact Count’. An initial evaluation of the pilot project by the steering group, consisting of Public Health Wales, the Ambulance Trust, Police, Fire and Rescue Service and Council, has resulted in the decision to roll this programme out to additional cohorts of key staff. The project uses the daily interactions front line staff have with the public to promote a range of messages from partners to support them to make positive changes to their well-being. Multi-agency training was provided to staff from PSB partners to give them the skills to talk to members of the public about additional important messages from other organisations which may be of use to them, such as cyber crime and fire safety messages.</p> <p>Implementing Dewis information and awareness sessions across the workforce and community is being driven through Community Health and Social Care services within the Council and Hywel Dda UHB but more capacity is required to drive this forward as a partnership approach.</p>

Steps to be taken that contribute to the Well-being Objective	Progress made
Develop a place based approach to well-being	<p>A number of interventions have been identified within the focus area of Glan-y-môr and Tyisha wards in South Llanelli. These include Children First Zone, Neighbourhood Management and a 'Planning for Real' engagement exercise with the local community which is now being developed into a community Masterplan .</p> <p>A 'Living Well Together' bid has been submitted through the Healthy and Active Fund to develop a physical activity and mental well-being project within the Glan-y-môr and Tyisha area. This will aim to bring all separate interventions together and develop a 'place based approach' to well-being.</p>
First 1,000 Days Collaborative	<p>Initial discussions have taken place to establish a local collaborative with partners working better together to ensure all local children benefit from the best start in life. By taking a whole system approach to improving outcomes in a child's first 1,000 days, the aim is to reduce inequalities and improve health and well-being throughout life.</p> <p>Carmarthenshire has been chosen by Welsh Government to be an Early Years Integration Pathfinder. This initiative aims to build on the current early years programmes and create a more integrated, responsive system that puts the unique needs of each child at its heart. This work will be taken forward through this Delivery Group and further reports on progress will be reported to the PSB.</p>



PSB Well-being Objective - Strong Connections

‘Strongly connected people, places and organisations that are able to adapt to change’

Short term action - Innovative Community Assets – The PSB will work closely with communities and individuals to support them to develop skills and enable community action. This will see the establishment of a resource to offer knowledge, advice and guidance in developing community based projects; developing opportunities for volunteering and better use being made of community and public sector assets (physical and social networks) for the benefit of communities.

Steps to be taken that contribute to the Well-being Objective	Progress made
Undertake a mapping exercise to better understand the existing volunteering landscape	<p>A volunteering mapping survey has been completed by PSB partners to establish their current use of volunteering opportunities, policies and practices in place and support needed to develop policies or recruit volunteers.</p> <p>A Volunteering Discovery Workshop was held on 30th April 2019 to review the current landscape of volunteering across PSB partners and to consider ways the landscape can be improved or extended by identifying good practice, gaps and opportunities for volunteering development within each PSB partner and collaborative ways of working between partners. Next steps will be identified for PSB partners.</p>
Develop a Volunteering Strategy for the PSB	This will be progressed following completion of the discussions resulting from the mapping exercise.
Identify Assets within and for communities	This will be progressed following completion of the discussions resulting from the mapping exercise.
Identify Assets within and for communities	<p>A mapping exercise has been undertaken with public, private and third sector organisations to identify venues with meeting and function room space. The information received has been mapped and a ‘Find a Venue’ tool has been developed with a link available on the Council website - www.carmarthenshire.gov.wales/home/business/organising-events/find-a-venue. The map and database will be further developed to show more detail including listing the facilities available in each venue. There will also be a facility to search by capacity as well as a number of other filters.</p>



PSB Well-being Objective - Prosperous People and Places

‘To maximise opportunities for people and places in both urban and rural parts of our county’

Short term action:

- The PSB will seek opportunities to restructure public sector procurement protocols and requirements to support and enhance potential local enterprise
- Understand the employment needs, expectations and trends for Carmarthenshire in order to better align the educational curriculum, other support and training to enable individuals to develop skills for life. This will include PSB partners developing opportunities for work experience, apprenticeships, fast tracked training etc

Steps to be taken that contribute to the Well-being Objective	Progress made
Procurement procedures	
Consider possibilities for establishing a new way of working to enable public sector procurement of food from locally produced and supplied sources with a view to supporting economic and environmental sustainability	Sessions have been held with PSB partners involving procurement officers and this work is being supported by Professor Kevin Morgan from Cardiff University. Current arrangements for food procurement within PSB organisations is being scoped and procurement specifications considered. A LEADER funding bid has been approved to undertake a mapping exercise to scope the current food supply chain and identify gaps and areas for development.
Develop PSB approach to implementing Community Wealth Building in Carmarthenshire	An initial mapping of current PSB organisational activity against Community Wealth Building principles is being undertaken. This will identify key areas for progress and prioritisation. It has been agreed that a bid will be made for Welsh Government ‘Foundational Economy’ funding for capacity to progress this work.
Develop mechanisms to promote enterprise	This will be progressed following completion of the previous steps.
Establish new approaches to work jointly	This will be progressed following completion of the previous steps.

Steps to be taken that contribute to the Well-being Objective	Progress made
Aligning Education and Employment	
Map out workforce needs in Carmarthenshire	Work is ongoing with partners, businesses, Coleg Sir Gâr and the University of Wales Trinity Saint David. Current workforce needs have been identified and information on future trends is to be collated. This data will inform the barriers needing to be overcome to align education and employment opportunities.
Identify possible responses to address areas for development	The use of apprenticeships by partners and potential developments are being explored regionally and will inform the Employment and Skills Plan. Consideration is being given to the use of community benefits to ensure opportunities are available for young people to be taken on by contractors doing construction work. This will be further progressed following completion of the previous step.
Move to a competency-based or strengths-based model for employment across the PSB to enable versatility of employment	The work in Pembrokeshire on opportunities for work experience is being considered to see if a model for Carmarthenshire can be developed.

Safer Communities Partnership

Vision - 'Safeguarding our communities together – working with you to keep Carmarthenshire safe'

Partnership priorities identified to contribute to the Partnership's vision	Progress made
Class A drugs and County Lines	<p>Multi-agency briefing events were held for staff on County Lines and Counter-Terrorism in March 2019. Over 200 people attended one of the four sessions held. The training included raising awareness of how to report a concern and these referral routes are promoted on the PSB website. Further presentations to disseminate the information amongst staff are being delivered and more opportunities identified.</p> <p>A presentation has been given to the Head Teacher Forum for secondary schools to raise awareness and this will also be given to the primary school Forum. School Liaison Community police officers are delivering presentations to teaching and non-teaching staff in primary and secondary schools across the county, with the majority of secondary schools completed.</p>
Violent Crime including Violence against Women, Domestic Abuse and Sexual Violence	<p>Information is being collated on the outcome of the 2018 White Ribbon Campaign to end male violence against women. Discussions are ongoing with statutory and third sector partners around preventative and collaborative work to develop an enhanced campaign for 2019.</p> <p>Ongoing support is being provided to the Women Survivors Support Project in Carmarthen to raise awareness of the service among partners and to ensure good links are made.</p>
Counter-terrorism	Partners' websites are now promoting how to report concerns about terrorist activity or someone who may be vulnerable to getting involved.

Partnership priorities identified to contribute to the Partnership's vision	Progress made
Cyber Crime	Carmarthen Town Centre hosted the Cyber Bus for the day on 19th March 2019, as part of the cyber resilience tour throughout Wales. The Bus helped to raise awareness of the public's vulnerability to cyber crime and promote how to prevent becoming a victim.
Child Sexual Exploitation	Dyfed-Powys Police hosted a Continuous Professional Development day in May 2019 for front-line practitioners from partner agencies to raise awareness around Child Sexual Exploitation (CSE). Collaborative working between Police and partner agencies is key to tackling this serious issue. There were guest speakers and a theatre production around County Lines and CSE.
Cross cutting actions	<p>A pilot 'Safeguarding Awareness' session was held in February for licensed premises and door staff. The session was arranged by the Council's Licensing Team and the Police and issues covered included CSE, County Lines and the White Ribbon Campaign. This training is to be rolled out across the County.</p> <p>A partnership working initiative is being developed between Neighbourhood Policing Teams and the Fire and Rescue Service community safety officers. This will enhance the support provided to the most vulnerable within our communities. Awareness will be raised of issues such as hate crime, CSE, cyber crime and the White Ribbon Campaign.</p>

Development areas for the coming year



To further integrate the work of the PSB and RPB with collaborative working to rationalise delivery arrangements and maximise the opportunities to implement both Plans.



To further develop meaningful engagement in a variety of ways to enable people to get more involved in communities and shape local services.



To develop the PSB's website and communication methods to raise awareness among our communities of the partnership working being undertaken and actions being progressed.



